**附件1： 满意度测评样表**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  | | --- | --- | --- | --- | | 患者满意度测评表 | | | | | 项 目 | 满意 | 基本满意 | 不满意 | | 对医疗环境评价 |  |  |  | | 对服务态度评价 |  |  |  | | 对医疗质量评价 |  |  |  | | 总体评价 |  |  |  | | 备注 | 请在以上各栏目选项中，用打√方式任意选一项，多选或不选无效。总体评与分项评价在逻辑不相符的视为废票。 | | | | | | |
| 医护人员满意度测评表 | | | |
| 项 目 | 满意 | 基本满意 | 不满意 |
| 对医医院内部安全评价 |  |  |  |
| 领导班子对平安创建重视程度 |  |  |  |
| 总体评价 |  |  |  |
| 备注 | 请在以上各栏目选项中，用打√方式任意选一项，多选或不选无效。总体评与分项评价在逻辑不相符的视为废票。 | | |